

Summary of Qualifications

A seasoned IT professional with a comprehensive set of skills, knowledge and relevant professional experiences, as follows:

Technically savvy:

- Over 30 years of, and comprehensive technology knowledge and skills at all levels (*holding MS in Computer Science, Master in MIS, PhD in CS & IS*). *Technology Strategy, Implementation & Business Integration*: business analysis, architecture, development/programming, testing/QA/V&V, infrastructure/data center, security, safety, privacy and corporate compliance covering many domains. *Full stack background in: Application Development, Software Engineering, Data Warehousing, BI, Data Mining/Big Data, ERP/CRM packages, E-Commerce, Governance/Compliance/Auditing*.
- *Holding over two dozen of professional certifications in IT, Business and Management*.

Managerial expert:

- Over 20 years in various managerial roles, 4 times at the director level with large reputable brand name organizations and working with top industry consulting firms.
- Strong skills in planning/budgeting/finance, tasking, staffing, monitoring and control.
- Superb, one of kind accomplished and awarded project/program management/PMO skills, all level of size and complexity, running in parallel, using a variety of tools; vendors management.
- Excellent Strategy and Implementation skills; risk management, thriving on conflict, fast pace and challenging environments. Functioned as a senior Project, Release and Program Manager.
- Very disciplined, strong process-orientation (Kanban), efficiency and effectiveness (JIT) seeker, a true driver, CMMI, ITIL, ITSM, ISO 9000 certification.
- A very strong results-oriented leader with a proven track record of building and leading global cross functional business and technology teams, who loves to drive a winning team, succeeding in most challenging environments. Promotes effective and efficient solutions.

Leadership guru:

- Exceptional leadership skills (*holding an MA in Organizational Leadership*): vision, motivation, negotiation, facilitation, leading by example, superior communications (written, oral (verbal/presentation), listening), teamwork, collaboration promoter, influence others, championing a cause, excellent people/soft skills, good diplomacy, relationship builder, conflict resolution.
- Comprehensive knowledge of IT business, able to create valid visions, see the big picture, translate technology trend into new business models/needs. Innovation and creativity champion.
- Exercise executive level judgement, see and work on the big picture, providing direction.
- Greater believer in Quality/TQM, critical thinker, problems solving, strong analytical mind, very rational/logic, make decision based on facts/numbers crunching (*holding an MA in Mathematics*).

Business acumen:

- Very strong business skills (*holding an MBA plus a Doctoral in Business and Management*).
- Excellent client, stakeholders, and executive management interfacing skills.
- Very strong client/customer relationship builder skills. Values customer service.

Consultancy expert - an accomplished and awarded Knowledge Lender, Educator/Teacher, Mentor, Coach, Counselor, Organization/Personal Change/Development:

- Based on the above, acquired special knowledge and skills that allow me to step in any organization, assess its strengths and weaknesses, performing BPR, CBA, Business Simulations, and Feasibility Studies, seeking continuous improvement (Kaizen), developing Centers of Excellence. (taught over 800 courses at university level, internationally, most topics).
- Ability to stay relevant and current on industry developments, best practices and standards.
- Able to advise and lead on organizational change/improvement.
- **CORE values: Insightful Expertise, Integrity is Everything, Service Excellence, Inspiring Innovation, Each Person Counts, Results-Driven, & Social Responsibility.**