

## Clifford R. Kettemborough

To Whom It May Concern - A well-rounded, seasoned professional with:

- **Experience within a variety of industries**, large, reputable, brand name corporations, thus showing great **flexibility and adaptability, managing large teams and budgets**.
- Comprehensive **formal education and training, a long list of professional certifications, received numerous awards and commendations** for my contributions, extensive part-time teaching in CS, IT, Engineering, Business Administration & Management and Leadership, thus a great coach/mentor.
- **Last 20+ years functioned in (senior/executive) management positions, 3 times at the director level** within large organizations, a true asset to any organization.
- **Very hands-on**, extremely comfortable with any technology, business environment, superb PM and PgM capabilities, an SME in PMO with a reputation of getting things done (very high achiever), **very adaptable, quick learner, an agent of change, a hard-worker, dedicated, loyal** employee.
- **Strong analytical mind and in all computational matters** (accounting, finance, budgeting), a problem solver by nature, great coordinator, a natural multi-tasking individual.
- **Outstanding leadership skills**, champion of new ideas/change and its management, excellent communication (verbal, listening and (technical) writing) and people skills, great coordination and facilitation skills, empathetic but focused and firm in the same time, guided by principles, very disciplined, love processes.
- **Superior communication skills** at all levels, vertically and horizontally, inside/outside.
- **Good negotiating skills** (Win-Win principle), estimating effort, setting priorities meeting deadlines.
- **Highly skilled in building bridges (liaison) between IT, business functions, stakeholders and executive management**, a unity, synergy and teamwork builder, not a divider, good diplomacy skills. Very competent in all those areas, can play a consultative, coaching, advisory role.
- **Experience in working with Big 5 consulting firms and brand name vendors, including outsources and off-shoring**. A true global and multi-cultural perspective.
- **Extremely process oriented (best practices, center of excellence)**; love developing/enhancing processes, procedures, and training others in using them.
- **Ability to set direction, think out of the box, drive innovation and creativity, see the big picture, set visions and motivate** others to follow through.
- **Strong skills in the infrastructure area, operations and service management (ITIL)**.
- **Outstanding knowledge and skills on Management Best Practices**: IT Service Management (ITIL), Management of Portfolios (MoP), Management of Risk (MoR), (Managing Successful Programmes (MSP), PRojects IN Controlled Environments (PRINCE2).
- **Extensive knowledge, skills and experiences in data/information processing, databases, data warehousing, data mining, reporting, Big Data, Web analytics, BI, knowledge management, DSS, EIS, ES and a long list of associated tools and technologies**.
- Function very well at all levels; Strategic, Tactical and Operational, comprehensive knowledge and practical experiences of SDLC/BABOK, PM (life-cycle)/PMBOK, and CM/CR.
- **Extensive experience in corporate compliance** (SOX, HIPPA, HEDIS, Security, Safety, Privacy). **Highly involved. trained and certified in IT security**
- **Great background in QA and (D)V&V, Testing (all levels), CPI, creating value and a culture of professional maturity (CMMI)**.